

New Two-Factor Authentication (TFA) for the Transportation Security Services (TSS) Platform

Starting **March 11, 2025**, the TFA for accessing the TSS platform will be updated.

If you already have an account, follow these steps to update your TFA.

For a step-by-step walkthrough, you can also watch our instruction video here:

<https://youtu.be/5DL7r80wH8g>.

Access the TSS platform using: <https://tss-sst-app.tc.canada.ca/>

Step 1: Sign in with your **current** GCKey

Step 2: Choose your new method of TFA




For users with a role (Admin, Signing authority or Enrolment officers), we recommend continuing to use the authenticator app on a smartphone.

- You will need to "Register your device" again by scanning the code or entering the secret key. You will get a new four-character identifier for your identification code.

Choose a method of two-factor authentication

The Government of Canada requires the use of two-factor authentication to secure your account. You will be asked to complete registration of a second factor in order to continue to access this service.

► What is two-factor authentication?

<p>Use your smartphone or tablet (recommended)</p>  <p>Set up your mobile device</p>	<p>Use your desktop device</p>  <p>Set up your desktop device</p>	<p>Use your email address</p>  <p>Set up your email</p>
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Register your device

Register your one-time passcode device as follows:

- Point your device's camera at the image below. Your authenticator app automatically scans the code and adds your account.
 - Are you currently signing up from your mobile device? You can copy the secret key below and paste it into your authenticator app instead.
 - Give the secret key a name you can remember. You can include the identifier **EMAIL**. This identifier will be displayed to help you find this secret when you login.

Secret key
[XXXXXXXXXXXX]

Continue
- Once the two-factor account has been added into your mobile app, a six-digit code will appear. Enter this authenticator code below and click Continue.

* Authenticator code (Mandatory) (required field)
[XXXXXX]

Continue


Back Cancel

Note: The next time you log in, you will enter your GCKey (Step 1) and enter the TFA created at step 2.

Step 3: Enter an invitation code

- Existing users will receive an invitation code at the email associated with their TSS account. The code will be sent when the user navigates to this page.
- Enter the new invitation code and click on "Register".

Sign up with an invitation code

 A new invitation code was sent to the email associated with your Transportation Security Services account. If you haven't received it after 2 minutes, please check your junk or spam folder. If you still don't see it, click the resend button to receive a new invitation code.

Resend

* Invitation code ⓘ

Register

Need assistance? Please contact TSCModernization-ModernisationHST@tc.gc.ca for support.

If you have not received it after 2 minutes: Check your junk/ spam folder.

If you still do not see it, click the "Resend" button.

Note: you will only need to enter an invitation code the first time you access the platform on or after March 11.

Need assistance? Please contact TSCModernization-ModernisationHST@tc.gc.ca for support.